

# DELIVER TRAINING





ANYTIME, ANYWHERE











# **Installing the DoD Security Certificate**

- Some students have not been able to use the ALMS from a computer using Internet Explorer 7 (IE 7). This is caused by not having the DoD Certificate loaded on the computer. This presentation will guide you through installing the DoD Security Certificate on your computer.
- Start by going to <a href="http://www.us.army.mil">http://www.us.army.mil</a> to the AKO Login screen













_ogin to AKO / DKO
Jsername:
Password:
AKO Lite Login
CAC Login to AKO / DKO
AKO Lite CAC Login



A Soldier from 1st Battalion, 10th Special Forces Group (Airborne) teaches tactical hand signals to Nigerian Soldiers from the 322nd Parachute Regiment during exercise Flintlock 2007 in Maradi, Niger, April 4. The closed-fist signal means "stop." (Photo by Petty Officer 1st Class Michael Larson)

Click on "How do I install the DoD Certificate" link

#### New User?

egister for AKO ligibility: Active Army, Army Reserve, lational Guard, DA Civilian, Retired rmy, and Army Guests

egister for DKO

ligibility: Pre-authorized DoD users

#### Help

Reset Password Help Desk

#### Need Your W-2?

#### W-2 Information

Tax season is upon us. Be prepared to receive your 2006 W-2 in order to complete your 2006 income taxes.

#### FAQs

How do I install the DoD Certificate?

How do I reset my password?

How do I register for an AKO Account?

How do I use my CAC to login to AKO?

Search All FAQs

IOD Service Portals: Air Force Portal | Defense Online | MarineNet | Navy Knowledge Online

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KO Site Access Other

ite Created /15/2006 02:41 PM

st Updated /23/2007 01:52 PM

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Print Answer

**Email Answer** 

What is the DoD root certificate, and do I need it?

### Question

What is the DoD root certificate, and do I need it?

### Answer

A certificate is a digital document providing the identity of a web site or individuals. The Army Portal uses a certificate to identify itself to its users and to enable secure connections. If you are receiving a warning that this site is untrusted/insecure, you will need to install the "DoD Certificate." To download the DoD Certificates, please go to <a href="https://eportal.ctnosc.army.mil/">https://eportal.ctnosc.army.mil/</a>. Enter your AKO username & password. Select the link labeled DoD Root Certificate at the top. Click the link for installroot.exe and save the file to your desktop and follow the directions on the page.

For assistance with this site, you can contact the CONUS directly at:

DSN: 879-6798 CML: (520) 538-6798 Toll Free: 1-800-305-3036 conus.tnosc@us.army.mil Click on the "eportal.ctnosc" link

Notify Me by Email if this Answer is Updated

How well did this answer your question?

C 100% C 75% C 50% C 25% C 0%

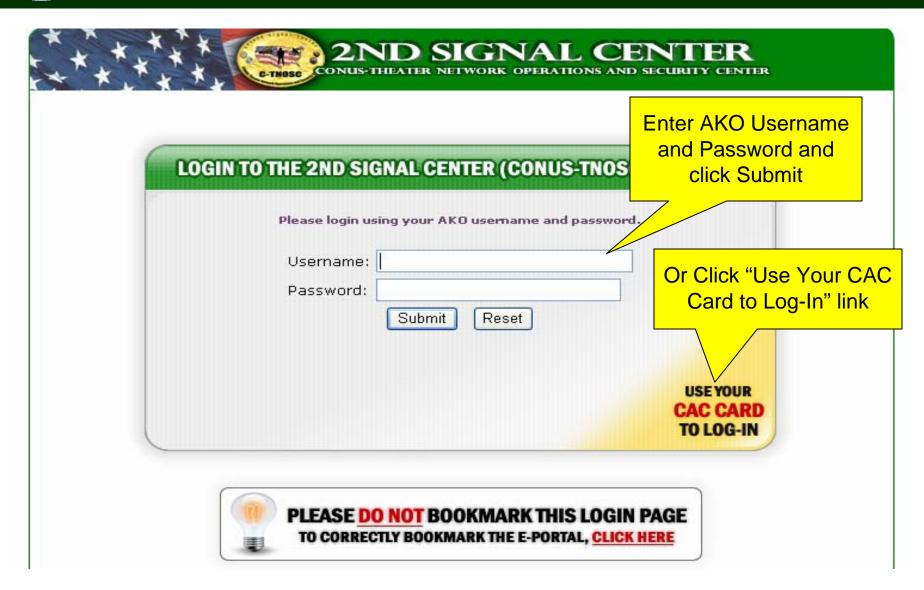
**Submit Rating** 

Related Answers

















April 12, 2007 12:18:56 MST 19:18:56 GMT You are logged in as: JONATHAN.HATT



NOSC HOME

CAMS

ortal Home | About C-TNOSC | Service Desk | DOD Root Certificate | Disaster Reporting

#### out E-Portal

-Portal Overview vstem Requirements uick Reference to the nterprise Portal

#### quired Pluq-In

#### initiator.zip

ease read instructions in ie readme.txt file after ownloading zip file. ertdb.exe

# RVICE DESK

Hours Daily

SN: 879-6798 4L: (520) 538-6798 ill Free: 1-800-305-3036 ax CML: (520) 538-6809 ax DSN: 879-6809 nail Us

#### PORTANT NOTE:

p-up blockers may vent some of the links

### Welcome to the E-Portal

Welcome to the 2nd Signal Center Enterprise P major 2nd Signal Center related web sites into

# Click on the "DoD Root Certificate" tab

ed to integrate all support for PKI

certificate and Proxy requests. It also provides situational awareness products and tools supporting the Information Dissemination Management (IDM) requirements in the CONUS Theater.

### IMPORTANT: Please Read If This is Your First Time to the E-Portal

The first time you log into the E-Portal, you will only see two top-level tabs: C-TNOSC Home and CAMS. You will need to request further permission within the Contact Accounts Management System (CAMS) application to see additional top-level tabs. Please read the E-Portal Overview for a more in-depth introduction to the E-Portal and requesting tabs. The following list is a quick description of how to request the top-level tabs:

#### IMPORTANT MESSAGE FOR ALL CAMS USERS

All users who are accessing CAMS will receive an error until a new component of Unitiator is properly installed on your computer. You must have administrative permissions to download this file. If you do not have admin rights, please contact your system administrator immediately.

Click Here for download instructions

ENTERPRISE APPLICATIONS: Once you have successfully completed your CAMS record, you will be automatically given access to the Enterprise Application. tab upon next login. No other action is required. This tab includes the following subtabs: Internet/DNS Registration, ISM Support, PKI Support, Proxy Support, and Waiver Request.

NETCROP: The NETCROP tab will be hidden from your session until you request a NETCROP account within the CAMS applications. This tab includes the following subtabs: NEAR, NETOPS Situational Awareness, and Situational Awareness Maps.

If you were referred the E-Portal to download the DoD Root Certificate to your system and need no further access within this portal, please click the DOD Root Certificate link above and follow the steps to download the file. You do not need to create a CAMS record since you do not require additional privileges on this portal.









April 18, 2007 12:36:46 MST 19:36:46 GMT

You are logged in as: **BOBBY.KIRTS** 



C-TNOSC HOME

CAMS

Portal Home | About C-TNOSC | Service Desk | DOD Root Certificate | Disaster Reporting

#### User Guides

- Installation Guide
- System Admin Guide

#### CAC/PKI Help Desk

- CAC/PKI Help Desk
- **1-800-490-1643**

#### C-TNOSC SERVICE DESK 24-Hours Daily

DSN: 879-6798 @ CML: (520) 538-6798 ■ Toll Free: 1-800-305-3036 Fax CML: (520) 538-6809 Fax DSN: 879-6809

**Email Us** 

# Trusting DOD PKI Root Certificate Authority in Internet Explorer InstallRoot

In order to access sites enabled with a DoD PKI certificate without being p chain at each log on, clients using Internet Explorer must use this procedu the IE browser, save the files below to your hard drive and run the .exe file machine should no longer be prompted to accept the DoD Root certificate

Click on "InstallRoot Installation Guide" link

NOTE: To install all available root certificates, both programs must be run.

IMPORTANT: For help with downloading and installing the InstallRoots, read the InstallRoot Installation Guide.

If you have any problems installing DoD Root Certificate, please contact the DISA Oklahoma City PKI help desk at disa-esmost@okc.disa.mil

Telephone: 1-800-490-1643 or DSN: 339-5600

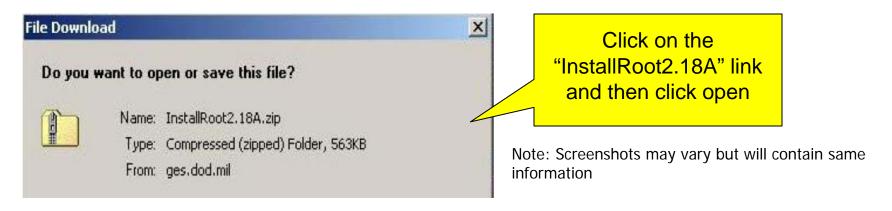
- InstallRoot V2.18A installs root certificates from CAs 3 through 18.
  - InstallRoot v2.18A
- InstallRoot V2.18B installs root certificates from IECA Roots.
  - InstallRoot v2.18B
- InstallRoot System Administrator Guide
- Instructions for installing the 2048 bit root certificates in Blackberry devices is available at https://iacacpki.armv.mil/sso/IAindex.htm
- Instructions for installing the 2048 bit root certificates on windows platforms is available at https://jacacpki.armv.mil/sso/IAindex.htm







# **InstallRoot Certificate Installation Guide**



- If you are having difficulty finding the most recent InstallRoots you can find them on the Public Key Enablement registration page at <a href="https://ges.dod.mil/registrationhelp.html">https://ges.dod.mil/registrationhelp.html</a>
- If you have already ran the InstallRoot and are worried about seeing the FAILED messages in the DOS window, then the program has detected a previously installed Intermediate Root Certificate Authorities.
  - If you receive the message "type the return key to terminate", then the InstallRoot has installed corrected. If you don't know which InstallRoot to run, then you can run them both.







# **Congratulations!**

Now that you have successfully installed the DoD Security Certificate, you should be able to login to the ALMS using Internet Explorer 7 (IE 7).